


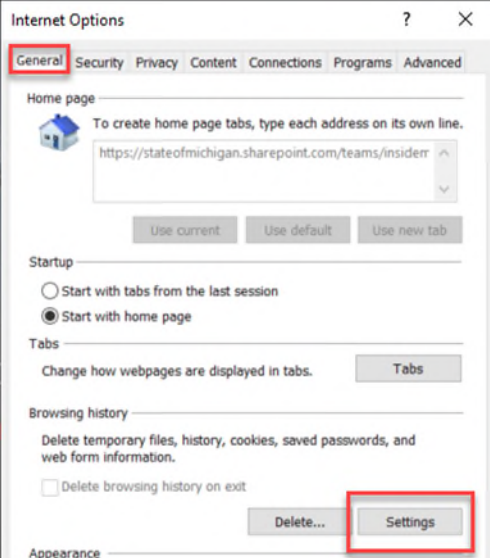
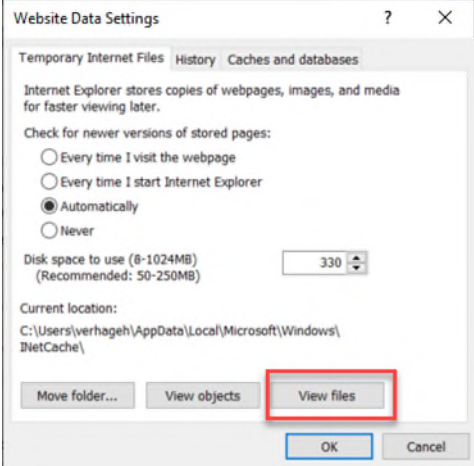
Instructions to Clear Internet Browser Cache

Overview

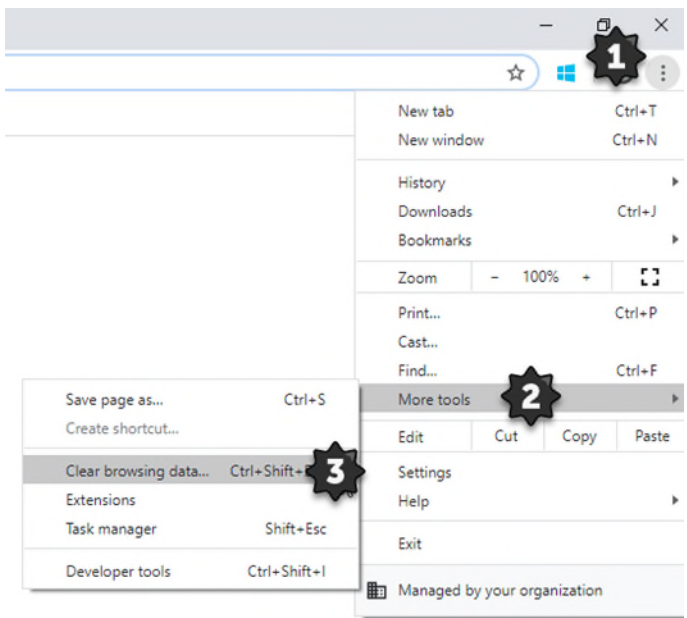
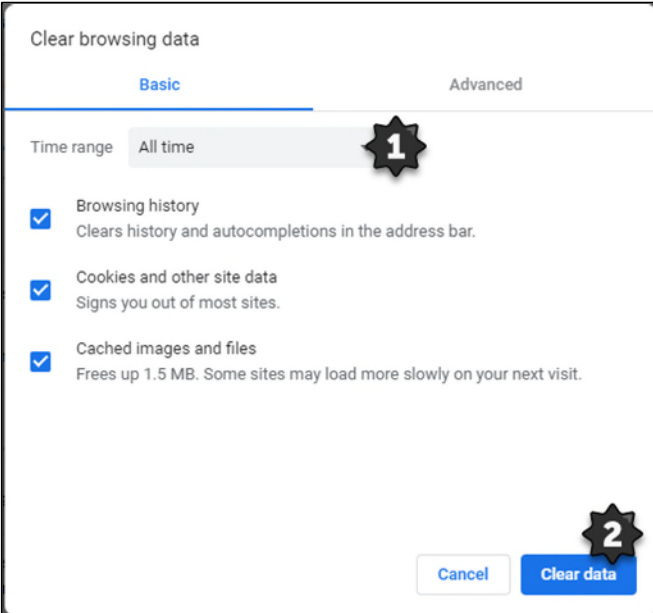
The instructions below walk MDOT-eProposal users through clearing Internet Browser Cache

Internet Explorer Cache

To clear Internet Explorer cache:

Step	Action
1	Open Internet Explorer
2	Click on the Gear icon in the upper right hand corner of the browser window and select Internet Options. 
3	In the Internet Options window, select the General Tab and click on Browsing History's Setting button. 
4	A Website Data Settings window will open. Click on the View Files button. 
5	A Windows Explorer window will open displaying all temporary files. Press Control + A to select all the files, and then press Delete key to clear them all. NOTE: If you are asked to delete cookies, please delete these files as well.
6	Close all Internet Explorer windows and re-open Internet Explorer and access MDOT-eProposal again.

Chrome Cache To clear Chrome cache:

Step	Action
1	Open Chrome
2	<p data-bbox="451 348 805 499">Click on the triple dots icon in the upper right hand corner of the browser window and select More Tools > Clear Browsing Data</p>  <p>The screenshot shows the Chrome browser window with the menu open. The 'More tools' option is highlighted with a '2' callout. The 'Clear browsing data...' option is highlighted with a '3' callout. The 'More tools' submenu is also visible, showing options like 'Edit', 'Cut', 'Copy', 'Paste', 'Settings', 'Help', and 'Exit'.</p>
3	<p data-bbox="451 984 805 1136">A Clear Browsing data will open. In the Time Range pull down, select 'All time' and check all buttons. Click Clear Data.</p>  <p>The screenshot shows the 'Clear browsing data' dialog box. The 'Time range' dropdown is set to 'All time' with a '1' callout. All three checkboxes are checked: 'Browsing history', 'Cookies and other site data', and 'Cached images and files'. The 'Clear data' button is highlighted with a '2' callout.</p>
4	Close all Chrome windows, re-open Chrome and access MDOT-eProposal again.