



**E-OHA & 2021 Updates**

- **MISS DIG 811 E-Suite**
- **E-OHA**
- **Locate Demand Management**
- **Complex Ticket**
- **Training Opportunities**
- **B.O.L.O.**





# esuite.missdig811.org

MISS DIG 811 e-Suite   e-Locate   e-Nearby   e-OHA   e-Plan   e-Response

## Safe Digging Starts Here

*Michigan's **free & easy** utility notification system.*



### e-Locate

Request Underground Utility markings at a single address for an upcoming excavation project in the next 14 days.

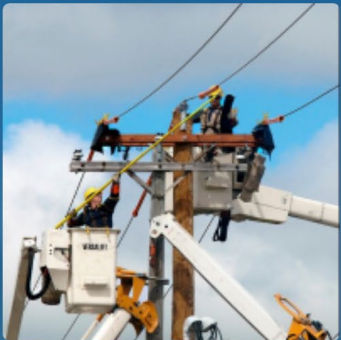
Start



### e-Nearby

Find nearby tickets using a ticket number, address or GPS location.

Start



### e-OHA

Request Overhead Ticket Assistance at a single address for an upcoming excavation project in the next 14 days.

Start



### e-Plan

Request Underground Utility information at a single address for the purpose of planning a future excavation project. You CANNOT excavate with this type of ticket.

Start

Positive Responses		
ATTD	ATT	RESPONSE PENDING
CHARCTV	CHARTER COMMUNICATIONS	NO CONFLICT
CHARFBR	CHARTER COMMUNICATIONS	MARKED
ESCELE	ESCANABA CITY ELECTRIC DEPT.	MARKED
ESCWTR	ESCANABA CITY WATER DEPT.	MARKED
ESCWW	ESCANABA CITY WASTE WATER	RESPONSE PENDING
MCGC10	DTE GAS DISTRIBUTION	RESPONSE PENDING
PFN	PENINSULA FIBER NETWORK, LLC.	NO CONFLICT

### e-Response

Check the status of your existing locate request before you begin excavation

Start

# **E-OHA (Overhead Assistance)**

- **Overhead assistance if clearance of overhead lines cannot be met**
- **Can only be placed online**
- **Alternative to going through electric facility directly**
- **MISS DIG 811 will notify participating electric Facility Owners**
- **Can only be scheduled on business days from 9am – 3pm**
- **Cannot be placed as an emergency request**



## e-OHA Overhead Assistance

### Contact Information

Telephone #

YOUR TELEPHONE NUMBER

Lookup Phone # ⓘ

Caller Type ⓘ

CALLER TYPE ▼

Your Full Name

YOUR FULL NAME

Company or Person Excavating

COMPANY OR PERSON EXCAVATING

Address of Above Company or Person

ADDRESS OF ABOVE COMPANY OR PERSON

City

CITY

State

STATE ▼

Zip

ZIP CODE

Email

EMAIL

### Field Contact Information

Work Done for

WORK DONE FOR

Field Contact

FIELD CONTACT

Field Contact Phone #

FIELD CONTACT PHONE #

Text # ⓘ

TEXT #

### Dig Site Location

County

COUNTY ▼

Place

PLACE ▼

\*\*\*\* Underground \*\*\*\*

Ticket : A10190561 Rcvd: 01/19/21 ASR Rev: 00A  
Org Tkt : A10190561 Rcvd: 01/19/21 ASR

Digstart: 01/25/21 Time: 09:00  
Tkt Life: 02/15/21 Time: 23:59 P e required: Y  
Resp Due: 01/25/21 Time: 09:00

Firm : KOKOSING INDUSTRIAL INC. Caller: ADAM KOLWICZ  
Phone : 419-270-7896 Ext: Fax :  
E-mail : AKK@KOKOSING.BIZ  
FieldCnt: ADAM KOLWICZ Number: 419-270-7896  
Cell/Txt: 419-270-7896

County : OAKLAND Place : SOUTHFIELD /C  
:

Grids : 4226B8316D 4226B8316D  
TwpRngS : T01NR10E33 T01SR10E04  
Polygon : 42.443938/-83.270724 42.444011/-83.268280  
: 42.442579/-83.270683 42.442652/-83.268239  
Lat : 41.658352 Long: -83.474411

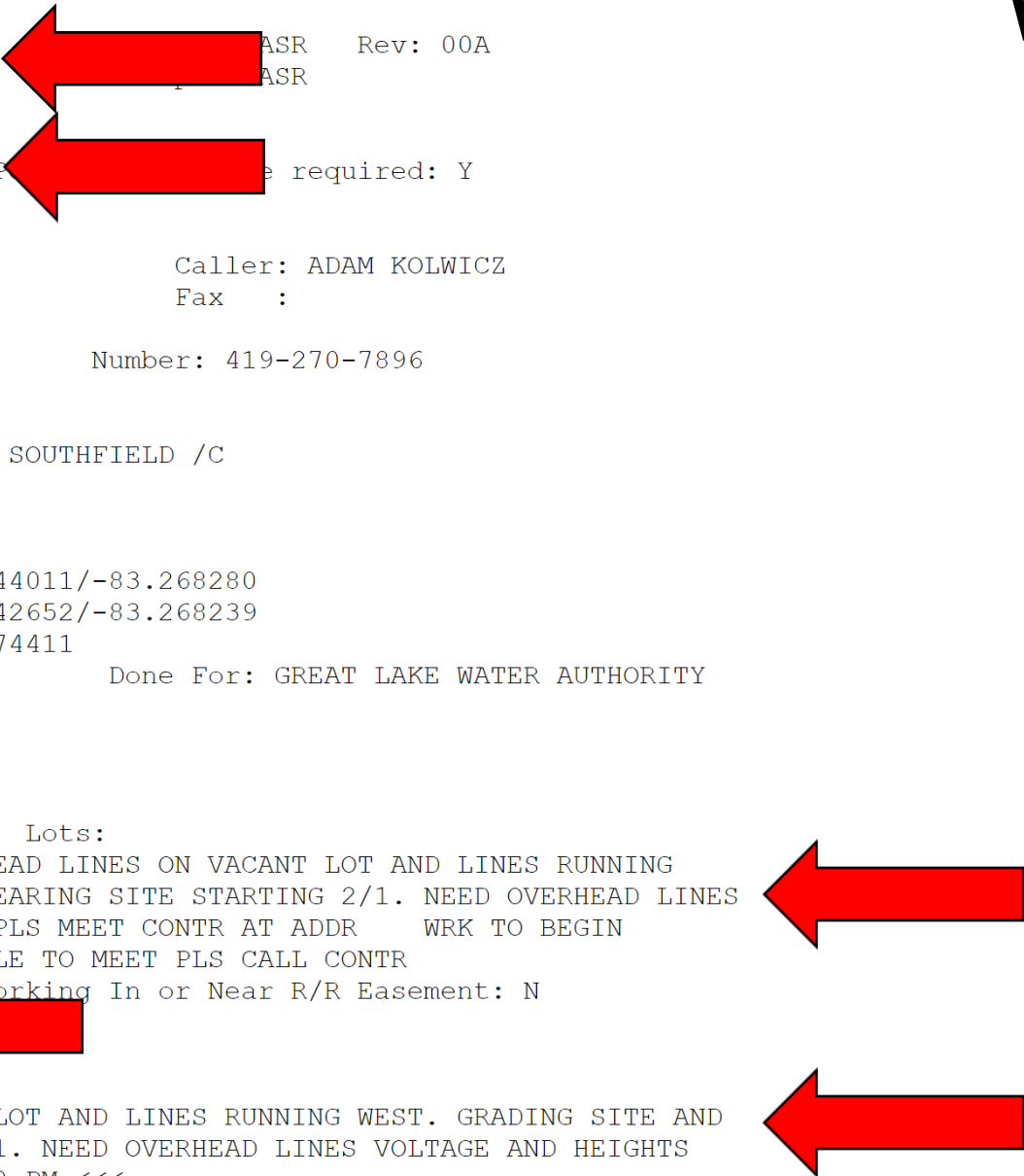
Work Typ: GRADING PROPERTY Done For: GREAT LAKE WATER AUTHORITY  
Address : 23050  
Street : W 8 MILE RD  
1st x-st: SHERMAN AVE  
2nd x-st:  
Subdivsn: Lots:

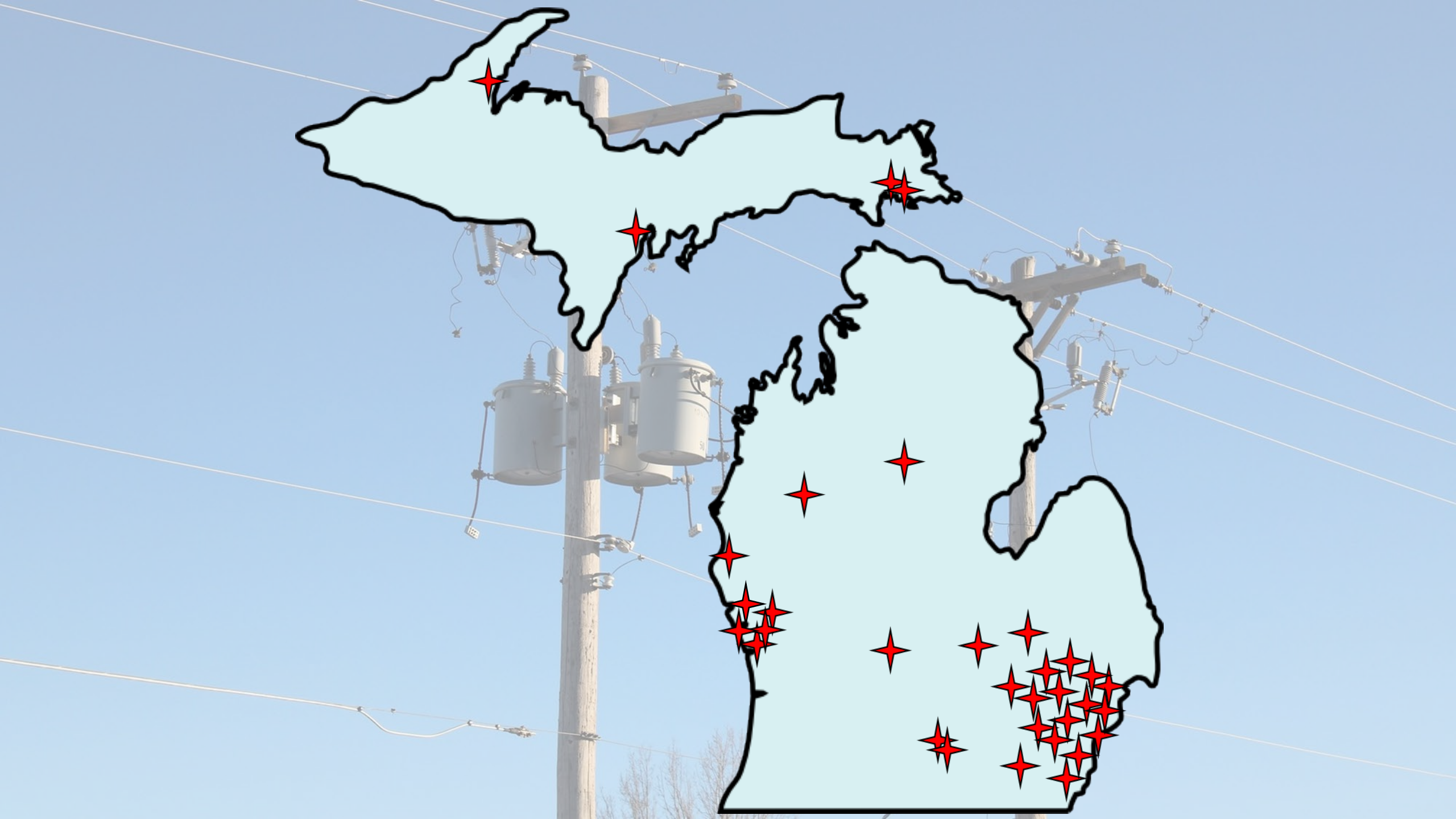
Stk Info: NEED INFORMATION ON OVERHEAD LINES ON VACANT LOT AND LINES RUNNING  
: WEST. GRADING SITE AND CLEARING SITE STARTING 2/1. NEED OVERHEAD LINES  
: VOLTAGE AND HEIGHTS ELEC PLS MEET CONTR AT ADDR WRK TO BEGIN  
: 1/25/20 AT 9 AM IF UNABLE TO MEET PLS CALL CONTR

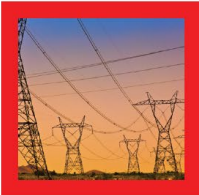
Boring : N On-going project: N Working In or Near R/R Easement: N  
Members : DE0011 DE0016

Comments: OVERHEAD LINES ON VACANT LOT AND LINES RUNNING WEST. GRADING SITE AND  
CLEARING SITE STARTING 2/1. NEED OVERHEAD LINES VOLTAGE AND HEIGHTS  
>>> E-OHA 01/19/2021 04:00 PM <<<  
>>> UNSUSPENDED BY ASRH 01/19/2021 04:08 PM <<<  
>>> UNSUSPENDED BY ASRH 01/19/2021 04:23 PM <<<

What is received by  
power company







**Working Safely**  
Near Overhead  
Electric Lines



**2021**

**MISSDIG811**



**Missdig811.org**

**Education**

**Reference Material**



# Locate Demand Management

Colored indicators added to Ticket Entry

Location, Date, & existing ticket volume

6 years of historical data

Probability of an efficient locate and  
provide the opportunity to adjust the  
dig start



# Complex Ticket

**A Complex Ticket is a way for a ticket placer to indicate to Facility Owner/ Operators or their Locators that this ticket may take more than 15 minutes to locate based on the one or more criteria.**

1. If your polygon encompasses more than 1500 feet in rural areas or 1 city block in a city or village
2. This is a buried or aerial utility installation encompassing more than 1000ft
3. Road work that requires multiple visits to site for remark
4. Large property (plant, warehouse, residential development)
5. Joint-Meet or Marine ticket



# Excavator Response

Available through RTE

Excavators have the capability to document the steps they've taken on a ticket with different postings & can also add or view attachments to dig notices

TICKET	WORK DATE	TYPE	PRIORITY	COMPANY	WORK TYPE	COUNTY	PLACE	STREET	CROSS	CALLER PHONE
B091932480-00B	07/16/19 10:30 AM	NEW	SHRT	G J'S TENT RENTAL	INSTL TENT STKS	GRAND TRAVERSE	PENINSULA /T	CENTER RD	MONTAGUE RD	2312184359

Showing 1 to 1 of 1 entries

First Previous 1 Next Last

### Ticket Details

Ticket Member Details Member Deliveries Member Responses Map Attachments Show Excavator Responses Print Response Definitions

Ticket: B091932480-00B

MBRCDE 00000 MISDIG 08/14/19 19:32:07 B91932480-00B SHRT NEW GRID

\*\*\*\* Underground \*\*\*\*

Ticket : B91932480 Rcvd: 07/12/19 16:28 Oper: LAD Rev: 00B  
Org Tkt : B91932480 Rcvd: 07/12/19 16:33 Oper: LAD

Digstart: 07/16/19 Time: 10:30  
Tkt Life: 08/06/19 Time: 23:59 Positive response required: Y

# **Excavator Response**

**Available through RTE**

**301 - EXCAVATOR CHECKED POSITIVE RESPONSE**

**302 - EXCAVATOR CHECKED POSITIVE RESPONSE AND CANNOT LOCATE FACILITY WITHIN APPROXIMATE LOCATION**

**303 - EXCAVATOR CHECKED POSITIVE RESPONSE AND NOTED UNMARKED FACILITIES**

**304 - EXCAVATOR DELAY**

**305 - EXCAVATOR DIGGING**





# Training Opportunities

**'Safe Excavation Practices' certification program**  
**In-Person, online (video), Instructor led webinar**

**Field Basics, Toolbox Talks, Customized**

**RTE Forums**



# Be On The Lookout!





# Questions & Discussion

## Damage and Safety Alliance

**Eric Urbain**

**[eurbain@missdig811.org](mailto:eurbain@missdig811.org)**

**(248) 370-6422**

